CITY AND COUNTY OF SAN FRANCISCO
POLICE DEPARTMENT
HEADQUARTERS
1245 3RD Street
San Francisco, California 94158

DANIEL LURIE
MAYOR

DERRICK J. LEW
CHIEF OF POLICE

October 20, 2026

Via email [redacted]

[redacted]

RE: Public Records Request, dated October 09, 2026, Reference # P277741-100926

Dear [redacted]:

The San Francisco Police Department (SFPD) received your Public Records Act request, dated October 09, 2026.

You requested, "*I request the following existing records of the San Francisco Police Department (Permit Unit, Traffic Company, and Legal Division).*
1. A list or data extract of current tow car firm permits issued under Police Code Article 30 (business name, permit number, status, issue and expiration dates). Tow car driver permits may be omitted or listed by number and status only.
2. Records of denials, suspensions, revocations, fines or other discipline of tow car firm permits since January 1, 2020 (including actions under Police Code §§ 3055.2 and 3056), as decisions or a list showing company, date, action and code section; and the hearing calendars of Chief of Police permit hearings listing tow car permits since 2023.
3. Any existing log of complaints about tow car firms received by SFPD since January 1, 2022 (date, company, allegation category, disposition). Please omit complainant and vehicle-owner information.
4. Any existing report showing the number of SFPD-ordered tows per month since January 1, 2023, by authority (including Vehicle Code §§ 14602.6 and 22651) if recorded, and the number of SFPD tow hearings held and their outcomes. Counts only.
5. Any Department Bulletin, Notice or order issued after Bulletin 23-174 (October 27, 2023) concerning tows for unpaid citations under Vehicle Code § 22651(i), including any renewal, replacement or expiration notice.
6. The current SFPD vehicle release form, tow hearing request form and hearing decision template, if not on sanfranciscopolice.org.

This request is made under the California Public Records Act, Gov. Code § 7920.000 et seq., Cal. Const. art. I, § 3(b), and the San Francisco Sunshine Ordinance, S.F. Admin. Code ch. 67 (including §§ 67.21, 67.26 and 67.27). Please provide records in electronic form, in the format in which they are held or an existing export (Excel/CSV for data) (Gov. Code § 7922.570). If any portion is exempt, please release all reasonably segregable portions (§ 7922.525(b)) and cite the specific exemption for each withholding. Please make a determination within 10 days (§ 7922.535). If a request is unclear or would require a large search, please help me narrow it (§ 7922.600) rather than closing it; I am glad to receive records in installments. I do not seek names, addresses, driver's license numbers, license plates or VINs of private persons; you may omit them. If an item is already published online, a link is a complete answer for that item. If producing any item would carry a cost, including data extraction under § 7922.575(b), please send an estimate before proceeding; I request a waiver of any fee, as the records will be

published free of charge for public education. If no records exist for an item, please say so for that item.

Thank you,
[redacted]"

1st Response – 10/20/26

Regarding the following requested items:
"*4. Any existing report showing the number of SFPD-ordered tows per month since January 1, 2023, by authority (including Vehicle Code §§ 14602.6 and 22651) if recorded, and the number of SFPD tow hearings held and their outcomes. Counts only.*"

Per the subject matter expert, SFPD does not track the number of tows or tow hearings. Tow records are tracked on an Auto Return vehicle impound database which is ultimately overseen by SFMTA. Please visit https://www.sfmta.com/public-records-requests to learn how to make your request with SFMTA.

Regarding the following requested items:
"*Any Department Bulletin, Notice or order issued after Bulletin 23-174 (October 27, 2023) concerning tows for unpaid citations under Vehicle Code § 22651(i), including any renewal, replacement or expiration notice.*"

The San Francisco Police Department (SFPD) has no responsive records for this portion of your request.

Regarding the following requested items:
"*6. The current SFPD vehicle release form, tow hearing request form and hearing decision template, if not on sanfranciscopolice.org.*"

A responsive record is included in this correspondence.

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Regarding the following requested items:
"*1. A list or data extract of current tow car firm permits issued under Police Code Article 30 (business name, permit number, status, issue and expiration dates). Tow car driver permits may be omitted or listed by number and status only.*
2. Records of denials, suspensions, revocations, fines or other discipline of tow car firm permits since January 1, 2020 (including actions under Police Code §§ 3055.2 and 3056), as decisions or a list showing company, date, action and code section; and the hearing calendars of Chief of Police permit hearings listing tow car permits since 2023.
3. Any existing log of complaints about tow car firms received by SFPD since January 1, 2022 (date, company, allegation category, disposition). Please omit complainant and vehicle-owner information."

We are still in the process of identifying, gathering, and/or reviewing possible responsive records. We will continue to be in contact with you and provide you with an update by **November 9, 2026**.

If you have any questions, please contact the Legal Division at 415-837-7394.

Sincerely,

SFPD Legal Division, on behalf of
A/Lieutenant Eric Mahoney #578
Risk Management - Legal Division
1245 Third Street, 4th Floor, San Francisco, CA 94158